

2021 Volunteer of the Year
Brandon York, Helpline Advocate
Presented Monday, October 18, 2021

We are excited to present the 2021 Caring Unlimited Volunteer of the Year award to volunteer helpline advocate, Brandon York.

At Caring Unlimited, volunteers are among the most valuable members of our community. As a helpline advocate on our 24 Hour Helpline, Brandon helps to ensure that anyone seeking to connect with Caring Unlimited is able to do so any time, any day. Brandon's calm and compassionate manner allows callers to share their stories knowing they are truly heard, ask questions knowing they are not being judged, and learn more about the resources and supportive services available to them knowing they are welcome at Caring Unlimited.

Brandon has been a helpline advocate since completing volunteer training in the summer of 2019. Over the course of the nearly two and a half years since, Brandon has given over 1,000 hours of his time in service to Caring Unlimited as a helpline advocate.

Over the course of the past year, the COVID19 pandemic has challenged all of us in many ways, and has stretched resources thin throughout the community. Individuals experiencing domestic violence have faced significant additional challenges and increased levels of risk and need. Caring Unlimited's Helpline, for so many callers, is truly a lifeline offering support, options, and hope. Brandon has consistently not only sustained but often risen above his commitment as a volunteer for this critical program taking additional shifts to support staff while working his own job full time and completing coursework towards a career in a helping profession.

Thank you, Brandon, on behalf of all of us at Caring Unlimited we are truly grateful for your tremendous commitment and service as a volunteer helpline advocate.