

2023 Annual Report



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"Caring Unlimited changed

my entire life. They made

me see the worth in myself

and gave me the strength

to do this alone."

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Action

In Her Words- What Caring Unlimited Really Means

Amanda* Caring Unlimited Direct Service Programs Client

Caring Unlimited- you'd think it was just a name. That name has real meaning behind it. It is really, very much just that- Caring Unlimited. Caring for you no matter what. No matter where you came from, how many kids you have, how much money you don't have, how traumatized you are. Unlimited empowerment. I spent a year in their Transitional Housing Program. One year: that's all it took for me to gain confidence, to reclaim my independence, to feel whole, to bring not only myself but my three children peace! After nine-plus years of feeling so hopeless, so sad, lost and stuck. I thought I would never be able to do this life with three kids alone. I was conditioned to believe that.

Caring Unlimited changed my entire life. They took me and my kids in and treated me as an individual, a woman with feelings. They picked me up, shook me off, and paved every single step with love, comfort, and most importantly safety! I never for a second after entering my apartment felt scared, felt alone or uncomfortable. I mean, they made sure I absolutely had zero need for my abuser. They made me see the worth within myself and gave me the strength to do this alone.

Now I sit in my very own beautiful apartment a year later; just me and my kids filled with love and joy and with the continued support of Caring Unlimited as I take the

next steps in this chapter. Their advocates are making sure I have any and everything needed to start the next part of my life with peace and confidence. Can you believe last year there were 1885 phone calls placed to Caring Unlimited's Helpline?

Imagine being so low, so scared and not having that number to call. To have children with no family support- wanting to run, wanting to be free, but not have the ability to call that helpline to reach someone. I just can't express how devastating it would be to not have a safe place to lay your head down and feel completely okay after years of abuse. To have that support. To have that help.

Caring Unlimited's safety net not only rescued me, but my kids. The advocates never failed me, from giving me a postage stamp to helping me get all the information to start school again. I will never forget this program. It was an absolute blessing. It is exactly what it was designed for. It did not fail me. I pray anyone who is stuck or feels hopeless gets to have that opportunity to receive the life changing benefits Caring Unlimited provides! That they too get a chance like mine. A chance to stand strong and be free.

*All client names are changed to preserve confidentiality.

"It is really, very much just that- Caring Unlimited. **Caring for you no matter what. No matter where you came from, how many kids you have, how much money you don't have, how traumatized you are.** Unlimited empowerment."

- Amanda, Caring Unlimited Direct Service Programs Client

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24 Hour Helpline

1-800-239-7298

Administrative Office

207-490-3227

www.caring-unlimited.org

Caring Unlimited is welcoming and affirming. We do not discriminate in access to services or in employment on the basis of race, color, ethnicity, national origin, gender, sexual orientation, disability, age, religion, family status, or any other characteristic protected by law.



Executive Director's Message

Dear Friends,

24-hours a day, 365 days a year, Caring Unlimited's team of advocates works creatively and compassionately to help survivors like Amanda and their children become safer from abuse.

It is not an overstatement to say that the safety planning services and resources survivors access at Caring Unlimited are lifesaving.

This past year, with the support of CU's advocates, 1872 survivors had the opportunity to consider their options, increase their safety, and pave the road to freedom from their abuser.

We experienced a sustained high demand for services and witnessed significant and increasing levels of danger and lethality faced by survivors in our community. We responded by doing more for both individuals and families in need of support, and for our community partners.

We increased capacity in our legal program, adding a full-time court advocate to help more people get protection orders. We used remaining COVID relief funds to expand shelter capacity with hotel stays providing 265 more nights of safety. We kept our services low barrier, free of charge, and available to survivors for as long as needed. We kept our commitment to being accessible, culturally responsive, and trauma informed.

In the year ahead, we plan an extensive renovation to our emergency shelter to meet ADA standards and to increase functionality for families who are guests there. Our new Youth Advisory Board is just getting started. You can learn more about this exciting and growing area of our work on page 5.

Our partnerships with other agencies fortify York County's community safety net and improve outcomes for survivors through formal partnerships, collaboration, and financial support afforded by our competitive grant awards. These benefits are expanded upon on page 3.

As we look ahead, we face uncertainty in our core funding sources which threatens the progress we have made. A 60% reduction to Federal VOCA (Victims of Crime Act) funding has the potential to drastically impact Maine's victim services, including those provided by Caring Unlimited. We will see an end to the pandemic relief funds which enabled us to expand shelter and housing services. The losses we face will put enormous pressure on all of CU's services and the community safety net of which we are a part.

We are proud to be a one-of-a-kind resource for our community and to share highlights from the past year with you. I hope you feel pride too in what we have accomplished together. Let's renew our commitment to build on these successes and to work alongside each other to end domestic violence in our community and to face of the challenges that lie ahead.

Thank you,

Susan Giambalvo Executive Director

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Caring Unlimited's FY 2023* Impact

Individual Advocacy

Individual advocacy in all our direct service programs comprehensively meets the needs of each client and family we serve.



4295 nights of emergency shelter including 265 motel nights were provided to a total of 93 adults and children

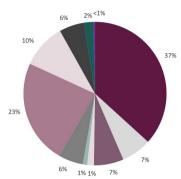


621 individuals received free court advocacy and civil legal assistance



89 individuals participated in ongoing weekly support groups

2023 Revenue Total Revenue \$2,901,824



- Federal and State Grants 37%
- USDO1 Office on Violence Against Women Competitive Grants
- Maine State Housing
- Municipalities 1% ■ United Way 1%
- Program and Training Income 6%
- Restricted Contributions 7% Other Grants 10%
- CU Fundraising and Donations 6%
- Inkind Volunteer Support 2%
- Miscellaneous < 1%

Long Term Stability

Programs and resources that support clients in establishing economic independence provide the foundation for long term safety and freedom.



53 adults and children began new, safe lives in our Transitional Housing apartments



133 additional individuals received support obtaining safe, affordable, permanent housing



95 clients received a total of \$128,922 in emergency financial assistance

2023 Expenses

Total Expenses \$2,904,184

18% ■ Program Expenses 81%

Management and Fundraising 1%

Community Action

Prevention education, community outreach, and awareness-raising events create opportunities for action and change the cultural conditions that allow domestic violence to persist.



Over 2,600 students benefitted from prevention education



30 volunteers provided over 2,500 hours of service



244 individuals participated in our Community 5K Run/Walk and the Atlantic Plunge raising \$63,314

Systemic Change

Collaborative programming and initiatives bolster the community safety net and improve outcomes for survivors.

In FY23 Caring Unlimited secured competitive federal grants from the Office on Violence Against Women that paid for:



A full-time domestic violence investigator at the York County Sherriff's Office.



A full-time prevention education specialist for York County at Sexual Assault Response Services of Southern Maine



A partnership with New Ventures Maine through which survivors learn financial literacy, receive job training and workforce development skills, and benefit from a match savings account program

FY 2023 COMMUNITY PARTNERS

We are grateful to all of our supporters who gave to our mission during the 2023 Fiscal Year (October 1, 2022- September 30, 2023).

Partner Foundations

Alex G. Nason Foundation

American Online Giving Foundation, Inc Coldwell Banker Realty Cares Foundation

Community Foundation Greater Des Moines

CyberGrants LLC

Give Lively Foundation

Henderson Foundation

Merriam Family Fund

Morgan Stanley Gift Fund

Narragansett Number One Foundation

Pledgeling Foundation

Round Room Gives, Inc dba TCC Gives, Inc

Starbucks Foundation

The Beacon Charitable Corp

The Chicago Community Foundation

The Progressive Insurance Foundation

Tom and Kate Chappell Family Foundation

Town Fair Tire Foundation

Virginia Hodakins Somers Foundation

Webhannet Foundation

Municipal Partners

City of Biddeford

City of Saco

Town of Acton

Town of Alfred

Town of Arundel

Town of Buxton

Town of Cornish

Town of Dayton

Town of Eliot

Town of Hollis

Town of Kennebunk

Town of Kennebunkport

Town of Limerick

Town of Limington

Town of Newfield

Town of North Berwick

Town of Parsonsfield

Town of Shapleigh

Town of South Berwick

Town of Waterboro Town of Wells

Town of York

Community Partners

Alfred Parish Church

Altrusa Community Service

Antiques USA

Atlantic Federal Credit Union

Back to Health Chiropractic P.C.

Bangor Savings Bank

Beedandy

Berri Kramer

Biddeford High School Class of 1972

Budget Blinds of Southern Maine

Cakes by Jacqueline

Camden National Bank

Chains of Cranes

Chapter 11 Book Group

Christ Church

Church on the Cape United Methodist

Conadon's Doughnuts

Curtis Lake Church

Dock Square Coffee House

Ducas Construction

Federal Jack's Restaurant and Brewpub

First Baptist Church

First Congregational Church Buxton

First Parish UU Church of Kennebunk

Frannie's Mini Donuts

Glitz and Glitter by Jill

Gloss Hair Parlor

Great East Dental Associates

H.A. Mapes Oil Co.

Hannaford Supermarkets Charitable Programs

Holmes Legal Group, LLC

iBec Creative

Independent Scentsy Consultant RandiLynn

J & M Lighting Design, Inc.

Jen Lippe Photography

Maine Art Hill

Kennebunk Ace Hardware

Kennebunk Beach Improvement Association

Kennebunk Beach Realty, Inc.

Kennebunk Center for Dentistry

Kennebunk Dunkin' Donuts

Kennebunk Portside Rotary

Kennebunk Savings Bank

KW Architects

Ledgemere Transportation

Lifesaving Resources

Lighthouse Church of the Nazarene

Machias Savings Bank

Maine Coastal Cruisers

Maine Community Bank

Mama Hen

Mark Nadeu Orthodontics

Maine Home Connection

MEMIC Employee Directed Giving

North Berwick First Congregational Church

Norway Savings Bank

Ocean Fire Pottery Pack Maynard & Associates

Paguin and Carroll

Partners Bank

Patco Construction Co.

Peoples Choice Credit Union

Prescott Jamieson Murphy Law Group

Quest Fitness

Raptor Falls Mini Golf

Research Club of Limerick

Robbie Liberty Legacy Fund

Rolnick Chiropractic

Rotary Club of Saco Bay

Saco & Biddeford Savings Institution

Saltwater Home

Seaport Development Group

Sellers Publishing Inc

Shaw's of Sanford

Smile Craft Dental

South Congregational Church

Southern Maine Dental

Southern Maine Health Care

Southern Maine Agency on Aging

St. Ann's Episcopal Church

St. David's Budget Box

St. David's Episcopal Church

Suger

The Elective The Nonantum Resort

Think Greene

Time and Again Consignment

Trailblazers

Wellness For Women

Women's Unitarian Alliance York Hospital

Circle of Caring

In 2023 Caring Unlimited's Circle of Caring Recurring Giving Program created a new opportunity to make a meaningful contribution in support of our mission. Circle of Caring Members' commitment enables us to meet survivors' needs, expand the opportunities our programs provide, and raise awareness and understanding through education and collaboration.

Cornelia Stockman

Jack Savona

Jennifer Schmitz

Lucy Santerre Lynn Howe

Rita Clifford Sara Jane Elliot Our Circle is Continuing to Grow!

To Learn More and Join the Circle of Caring Today: caring-unlimited.org/circleofcaring



"The importance of our Youth Advisory Board cannot be overstated. It is essential to have a group of young people to inform our teen dating violence prevention work."

-Education and Prevention Coordinator, Amy Genest

Youth Advisory Board Takes Action

Caring Unlimited's Prevention Education Program continues to expand services for youth through education, collaboration, and innovation. A multi-year grant from the Department of Justice Office of Violence Against Women- one of just 16 awarded nationwide- has allowed CU to bring together youth-serving organizations across York County and to create new programming and opportunities for young people to get involved in the work to raise awareness about teen dating violence, including CU's new Youth Advisory Board.

The Youth Advisory Board (YAB), a collective of young people from all over York County, may be just getting started (their first meeting was in early December of last year), but that hasn't stopped them from jumping in and taking action.

The YAB helped CU create engaging programming for February, nationally recognized as Teen Dating Violence Awareness and Prevention Month, to raise awareness among teens and young adults. YAB members designed unique and fun stickers to share with their peers, joined CU staff to share information about dating abuse and CU's services at middle and high schools, and participated in National Wear Orange Day to raise awareness about teen dating violence.

"The importance of our youth advisory board cannot be overstated," states CU's

Education and Prevention Coordinator, Amy Genest. "It is essential to have a group of young people to inform our teen dating violence prevention work. It is also a way to engage young people in awareness building activities with their peers and with the adults in their lives."



Prevention Education at CU

In addition to youth programming and school-based education, Caring Unlimited offers community education, training, and consultation services to health care providers, adult education programs, social service providers, businesses, and community groups. These educational programs assist the broader community to build networks that increase safety for victims and to change the cultural conditions which allow domestic violence to persist.

Programming this past year included:

- Delivery of Maine's state mandated 12-Hour Domestic Violence Curriculum for Mental Health Professionals
- Presentation of curriculum for the National Association of Social Workers, Maine
- Comprehensive Domestic Violence Awareness Month programming including CU's 12th annual Survivor Stories Project, outreach to York County's cities and towns, and a social media campaign highlighting the intersections of domestic violence and racism, substance use, the LGBTQ+ community, and older adults





Every person we help matters.

Every family deserves a safe home.

Everyone we educate is part of the foundation for a future without domestic abuse and violence.



Direct support and safety planning for those experiencing domestic violence. Prevention education and training to work towards ending domestic violence.





